

LUXE TO KILL

INTERNATIONAL EXCHANGE & RETURNS FORM

NEED TO SEND SOMETHING BACK?
Not a problem, just follow the steps below!

1. Fill in your **ORDER INFORMATION** and the **TABLE** below, detailing the item(s) you wish to return.
2. Enter a reason code.
3. Either place this form in with your return or email it back to us at info@luxetokill.com. Then post back to the cut-out address provided for you at the bottom.

Note: For all exchanges, any shipping costs will need to be covered before items can be swapped. Once we receive your return back at Luxe To Kill HQ you will receive an email instructing you how to pay for shipping.

DON'T FORGET:

- If your order is incorrect or faulty please contact us ASAP at info@luxetokill.com.
- Returns must be dispatched to us within 14 days of receiving the item, please keep proof of postage with dates on.
- Items need to be returned back to us in original packaging and original condition.
- Returns will be processed within 3 working days of receipt back at Luxe To Kill HQ.
- We advise you use a tracked service as we will not be liable for any goods lost in transit and no refund will be processed should the item not arrive back to us.
- Delivery costs are non-refundable.
- Underwear and swimwear are non-returnable due to hygiene reasons.
- This returns policy does not affect your statutory rights.

Need any help?

Contact us via e-mail info@luxetokill.com and we will endeavour to respond to your e-mail within 24 hours or sooner.

CUSTOMER NAME: _____

ORDER NUMBER: _____

| ITEM DESCRIPTION | COLOUR | SIZE | QTY | RETURN CODE* | REFUND/EXCHANGE? (Please state exchange item) |
|-------------------------|--------|------|-----|--------------|--|
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| Additional Information: | | | | | |

* please state your reason for return:

1. Doesn't fit
2. Doesn't suit
3. Ordered more than one size
4. Faulty / Poor
5. Item unlike picture
6. Incorrect item received
7. Parcel damaged on arrival
8. Arrived too late



Luxe To Kill Returns
384 Wilbraham Road
Chorlton
Manchester
M21 0UW
England, United Kingdom